

**Public Water Supply District No. 9
Of Cass County, Missouri**

25902 South Southwood Road, Harrisonville, MO 64701
Tel: 816-884-5744 or 816-380-7490 Fax: 816-380-4464
E-Mail: pwsd9@casscountypwsd9.com

Welcome to Water District No. 9.
As a new customer, we hope this information is helpful to you.

Office Hours: Our office is located at 25902 South Southwood Road, Harrisonville, MO. This is approximately 1 mile east of Harrisonville on 2 Highway East. (Just look for the big, blue water tower.) Regular office hours are Monday through Friday, 8:00-12:00 & 1:00-4:00pm. We are closed on all legal holidays. We do have a payment drop slot at the front of the building for your convenience.

Mailing Address: PWSD No. 9, 25902 S. Southwood Road, Harrisonville, MO 64701

Phone: 816-884-5744 or 816-380-7490. If calling after normal business hours, please leave your message along with a daytime phone number.

Fax: 816-380-4464

After Hours EMERGENCY Contact: 816-833-9233

Website: www.casscountypwsd9.com

Meter Deposits: **Owner's Deposit:** \$100.00 (\$85.00 is refundable at the conclusion of your service with the District)
Renter's Deposit: \$200.00 (\$185.00 is refundable at the conclusion of your service with the District)

Payments: We offer **FREE** automatic debit from a checking or savings account. Your account will be debited on the 10th of the month. You can also pay with a check, cash, bill-pay through your bank, or online through our website.

Due Dates: Bills will be mailed on or about the 20th of each month and that bill will be due by the 10th of the following month.

Late Fees: Failure to make the payment by the due date will result in a 10% late fee added to the total amount due. If the payment is not received by the 20th of the month, the account will be subject to immediate service termination.

Service Termination Notice: If your water service is disconnected, full payment of all outstanding fees and a reconnection fee of \$60 must be made to restore service. Reconnections will be made only during normal office hours.

Disconnection of Water Service: In the event that the customer leaves no forwarding address upon canceling service, the District will mail the remaining deposit to the last known address. If the deposit is returned to the District, it will be held for 60 days. If the deposit is not claimed within the stated time, the deposit will be forfeited to the District.

Water Rates are as follows:

¾" meter:	0-1,000 Gallons	\$17.00 (Minimum Charge)
	1,001 Gallons and Over	\$ 10.50 Per 1,000
1" meter:	0-1,000 Gallons	\$34.00 (Minimum Charge)
	1,001 Gallons and Over	\$10.50 Per 1,000
1 ½" meter:	0-1,000 Gallons	\$42.50 (Minimum Charge)
	1,001 Gallons and Over	\$10.50 Per 1,000
2" meter:	0-1,000 Gallons	\$51.00 (Minimum Charge)
	1,001 Gallons and Over	\$10.50 Per 1,000