

**Public Water Supply District No. 9
Of Cass County, Missouri**

25902 South Southwood Road, Harrisonville, MO 64701
Tel: 816-884-5744 or 816-380-7490 Fax: 816-380-4464
E-Mail: pwsd9@casscountypwsd9.com

Welcome to Water District No. 9.
As a new customer, we hope this information is helpful to you.

Office Hours: Our office is located at 25902 South Southwood Road, Harrisonville, MO. This is approximately 1 mile east of Harrisonville on 2 Highway East. (Just look for the big, blue water tower.) Regular office hours are Monday thru Friday, 8:00-12:00 & 1:00-4:00pm. We are closed on all legal holidays. We do have a payment drop slot at the front of the building for your convenience.

Mailing Address: PWS D No. 9, 25902 S. Southwood Road, Harrisonville, MO 64701

Phone: 816-884-5744 or 816-380-7490. If calling after normal business hours, please call & leave your message along with a daytime phone number.

Fax: 816-380-4464

After Hours EMERGENCY Contact: 816-833-9233

Website: www.casscountypwsd9.com

On the website you can sign up to receive email or text alerts,

Meter Deposits: Your deposit (minus \$15.00) is refundable to you at the conclusion of your service with the District.

Direct Payment Plan: Monthly bills may be automatically debited from your bank account each month on the due date. This payment option is free to our customers.

E-Mail Bills: If you would like to receive your monthly bill via email, please let us know.

Due Dates: Bills will be mailed on or about the 20th of each month and that bill will be due by the 10th of the following month.

Late Fees: You will be charged a 10% late fee on any unpaid balance if we have not received your payment by the due date.

Disconnection of Water Service: In the event that the customer leaves no forwarding address upon cancelling service the District, the District will mail the remaining deposit to the last known address. If the deposit is returned to the District, it will be held for 60 days. If the deposit is not claimed within the stated time, the deposit will be forfeited to the District.

Reminder Notices: Should you receive a yellow Reminder Notice, please call the office to make payment arrangements if needed. If your water service is disconnected, any past due amount plus a \$60 reconnection fee will be charged before service is restored. Reconnections will be made only during normal office hours.

Water Rates are as follows:

¾" meter:	0-1,000 Gallons	\$17.00 (Minimum Charge)
	1,001 Gallons and Over	\$ 9.50 Per 1,000
1" meter:	0-1,000 Gallons	\$34.00 (Minimum Charge)
	1,001 Gallons and Over	\$9.50 Per 1,000
2" meter:	0-1,000 Gallons	\$51.00 (Minimum Charge)
	1,001 Gallons and Over	\$9.50 Per 1,000